

Salesforce Administrator

Employment Type

Permanent

Base Salary

£ 40,000 - £ 55,000

Industry

Salesforce

Description

Who Is Hiring?

Here's an amazing opportunity for you to work with one of the most established names in the marketing and media consulting services. Our client's company helps the world's top marketing firms make smart and informed asset management decisions through their expertise in handling analytics and data functions effectively. If you have always dreamed of working with the best global businesses and learn how international markets work, this is the opportunity for you. The job will also involve executing modifications to the existing functionality of their CRM, PSA and FFA systems.

What you'll be doing

- Gather requirements for small- and medium-sized projects, solutions designing, and implementation
- Implement changes to Salesforce objects, assignment rules, record types, fields, workflow, etc.
- Proactively manage assigned issues and develop remediation plans
- Identify potential system enhancements and configuration changes to aid data integrity
- Provide support in rolling out any system changes
- Take the ownership of data quality, designing as well as overseeing exception reporting
- Conduct ad-hoc and quarterly training to ensure all users have the basic skills for using the app
- Manage the user acceptance testing process
- Act as a point of contact and collate testing outcomes from across the business
- Collaborate with external developers and those based overseas to deliver necessary solutions

What you'll bring to the role

- Experience of one year as a Salesforce consultant and 2 years as a Salesforce admin
- Experience with Financial Force (PSA and FFA) preferred
- Solid understanding of Sales & Service cloud functionality
- Experience in declarative configuration
- Create complex reports documenting processes and dashboards
- Advanced skills in manipulating data on the Salesforce system
- Experience in training users across multiple channels
- Experience in using the Salesforce Data Loader for export, insert, upset and update
- High level of understanding broader data quality protocols
- Ability to view the quality and integrity of data from a global perspective
- Strong interpersonal and analytical skills

Hiring organization

Third Republic

Job Location

Avalon house 57-63 Scrutton street,
EC2A 4PF, London, London, United
Kingdom

Valid through

April 30, 2020

- Highly focused and passionate about Salesforce platform

Benefits

- Opportunity to work in a brilliant setting that's open and supportive and free from discrimination and prejudice
- Exposure to the world's leading markets and learn how they work in real-time
- Get a handsome remuneration of around £40,000 – £55,000